Frequently Asked Questions (FAQ)
FNPF Housing Withdrawal
Water Tank & Solar System Installation

General Rules & Eligibility

1. **Is there a special Natural Disaster or standalone Water Tank Scheme withdrawal?**
   Currently, there is no standalone Water Tank Scheme withdrawal under FNPF. Water Tank Installation and Solar System Installation are existing approved partial withdrawal grounds available under FNPF's Housing Assistance. Members must meet the applicable eligibility criteria and conditions to access these benefits.

2. **Who is eligible to apply for Water Tank or Solar System installation?**
   To apply, you must be the legal owner of the property (or an eligible member under Village, Mataqali, or Community Trust land arrangements) and have sufficient funds in your General Account to cover the project.

3. **Can I use my Preserved Account to pay for a water tank or solar system?**
   No. Water tank and solar system installations are funded strictly from your General Account.

4. **If I withdraw from my General Account for a water tank or solar system, does it affect my 30% Preserved Account eligibility later?**
   No. A member who has withdrawn for electrification, solar system installation, or water tank installation can still access 30% of their Preserved Account balance later - provided that future withdrawal is their first FNPF housing transfer to build a house or purchase a home for current or future occupancy by the member and their family.

5. **How much can I withdraw under the Water Tank or Solar System installation partial withdrawal?**
   The approved amount will depend on the member's eligibility and the value of the quotation(s) submitted.

Documents & Requirements

Regardless of the project, members must provide the following documents

- Active bank account details - Members must provide details of an active bank account registered under their name.
- Photos – Four (4) colour photos showing all four sides of your house, surroundings and the area where the work will be done
- For urban housing only – A copy of your Property Title (less than 1 month old) showing the latest transactions, signed and stamped by the Registrar of Titles.

What quotes do I need to submit?

For a water tank:

A quotation from a hardware supplier for:

- The water tank
- Required fittings and accessories
- Materials for the water tank base
- A quotation for labour and transportation costs (if applicable)
- A quotation for a water pump (if required and if the member's eligibility permits)

For Solar Installation

You will need to provide:

- One quotation from a registered solar contractor
- One quotation from a solar equipment supplier for materials, if these are not already included in the contractor's quotation

What extra requirements apply to Village, Mataqali, or Community Trust applications?

Forms & photos must be signed / stamped by the following:

Within village boundary

- Turaga ni Koro, Liuliu ni Yavusa and Provincial office (Roko or Assistant Roko)

On Mataqali land (for members of landowning unit)

- Liuliu ni Mataqali, Turaga ni Koro, Liuliu ni Yavusa and Provincial office (Roko or Assistant Roko)
- NLC confirmation and a map of building site

On Community Trust Lease: Head of the Trustees

For Water Tank Applications Only:

- Certificates: Original or certified full extracts of your Birth and Marriage Certificates printed after the year 2000 (if applicable).
- Mataqali Land: NLC confirmation and a map of the building site.

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