



**FREQUENTLY ASKED QUESTIONS**  
**ADDITIONAL PAYMENT - PENSIONERS**

**1. When will the Additional payment be made?**

Payment will commence from 26<sup>th</sup> May 2020.

**2. Is the payout one off or will there be further payout?**

This is a one-off payment as COVID-19 assistance.

**3. Am I eligible for the Additional Payment?**

If you were in receipt of a monthly pension payment at 1 May 2020 and the pension product remained in-force at 1 May 2020, you are eligible for the additional payment. Original pensioner who registered on 1 May 2020 or after will not be eligible for this additional payment.

**4. How is the payout calculated?**

Total Monthly pension × 3 with a min. payment of \$300 and max. of \$900, where total Monthly Pension is the sum of monthly pension of in-force pension products for all pension accounts.

**Example:**

PENSIONER	TOTAL MONTHLY AMOUNT	CALCULATION	ADDITIONAL PAYOUT
A	\$75	$75 * 3 = 225$	\$300.00
B	\$250	$250 * 3 = 750$	\$750.00
C	\$600	$600 * 3 = 1,800$	\$900.00

**5. I have more than one Pension account; will I get payments for each Pension account?**

COVID-19 assistance to FNPf pensioner is a one-off payment for each pensioner. The additional payment is not by number of pension accounts.

**Example:** For a pensioner

PENSION Account	TOTAL MONTHLY AMOUNT	CALCULATION	ADDITIONAL PAYOUT
1	\$75	$(\$75 + \$250) \times 3$ $= \$975$	\$900
2	\$250		

**6. Will this additional payment impact my future pension payments?**

No, it will not. The monthly pension will remain as per your pension option.

**7. How will the payment be done?**

Payment will be done as per your current payment mode for your monthly pension.

**8. I was not able to renew (for whatever reason), will I get the additional payment?**

If your pension status is inactive, FNPF will publicise your Pension ID (newspapers or social media) on 1 June 2020.

The additional payment will lapse if you do not contact us before 30 June 2020.

<b>CATEGORY</b>	<b>WHAT YOU MUST DO</b>
Inactive Pensioners (or Dependents/Nominees)	For inactive pensioners <sup>1</sup> , only pensioners whose status are validated will access this relief.  To ensure a successful validation process, the Fund will publicize these pensioners' pension ID on the Funds website ( <a href="http://www.myfnpf.com.fj">www.myfnpf.com.fj</a> ), social media or in the newspapers on 1 June 2020.  These pensioners, dependents or nominees must contact us by 30 June 2020 in order to qualify for this relief.  They will need to email <a href="mailto:pensions@fnpf.com.fj">pensions@fnpf.com.fj</a> or call 3238281, 3238283, 3238284 to schedule an appointment.  The Fund will then conduct online video verifications via Skype or Facebook messenger, for these pensioners to activate their pension status.

As long as your pension product did not expire prior to 1 May 2020, and you have contacted FNPF to validate your status, you will receive the additional payment.

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<sup>1</sup> Inactive pensioner refers to a pensioner whose pension account has status of Suspended or Terminated.